

We have an opening for an IT specialist for system integration (m/f/d)

Aachen // Full-time

I am looking forward to your application

Pia Göhlich
HR Generalist

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WiFi the world with us.

Your tasks

- Proactive monitoring of our services to ensure availability, performance, customer satisfaction and NOC support
- Configuration, testing and operation of the network infrastructure based on products by e.g. Cisco and Lancom in shift operation
- Qualified acceptance and resolution of fault reports from our customers
- Pinpointing of infrastructure issues and sustainable implementation of optimisation measures to increase customer satisfaction and reduce incident volume
- Ongoing training opportunities and experimentation with new technologies to increase automation and customer satisfaction

What we expect

- Successful completion of a vocational training as IT specialist for system administration or similar certification with relevant professional experience
- min. 1 year professional experience in the stated area of expertise
- Lancom, Cisco and ITIL certification desirable
- Experience in networks, TCP/IP networking, routing and switching
- Ability to work independently, a high degree of self-organisation as part of the team, high problem-solving competence
- Willingness to improve on your personal methodological and technical excellence

Who we are

Our team of over 100 forward-thinking professionals offers crucial assistance in shaping the progress of technology. Our innovative network designs, infrastructures and services have been connecting people around the world for more than 15 years.

As one of the largest wireless internet service provider in Europe, we operate branch offices in Aachen, Karlsruhe, Rosenheim, Berlin, San Francisco and Sibenik.

What we offer

- Central location near the main railway station Aachen
- Familiar environment
- Fitness room
- Individualised advanced training opportunities
- Free fruit and beverages

For more information about what we have to offer, please visit:

→ m3connect.com/career/